nedaa

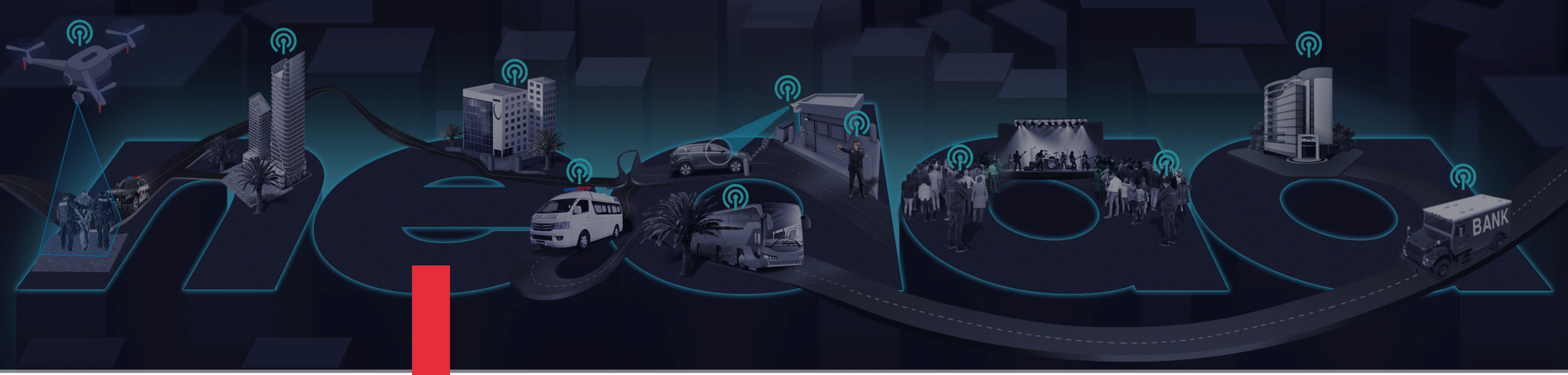
Nedaa

Enhance communication abilities

max SOLUTIONS | LEBARA ليبارا موبايل

2024

PROFILE



About Nedaa

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It is a service that provides integrated solutions for managing critical communications quickly and safely, whether from an individual to an individual or from an individual to a group, through a control platform that allows you to manage and monitor your daily operations with ease and professionalism, and integrated solutions for operating rooms with many multi-tasking wireless devices for wider coverage in various circumstances.

"Push to talk and your call will reach you wherever you are."

What we offer ?

wireless devices
Multitasking

Control system
To manage operations

Service features

Constant communication

Whether you are on or off the field

Miscellaneous devices

Multiple forms of devices with varying capabilities to suit different businesses.

Wide coverage

We guarantee you stable coverage wherever you are and in the most difficult circumstances.

Monitor and control

Follow the course of work teams 24 hours a day.

Ease of use

Just click and talk.

Transmission speed

Share photos and text messages and they will arrive immediately.

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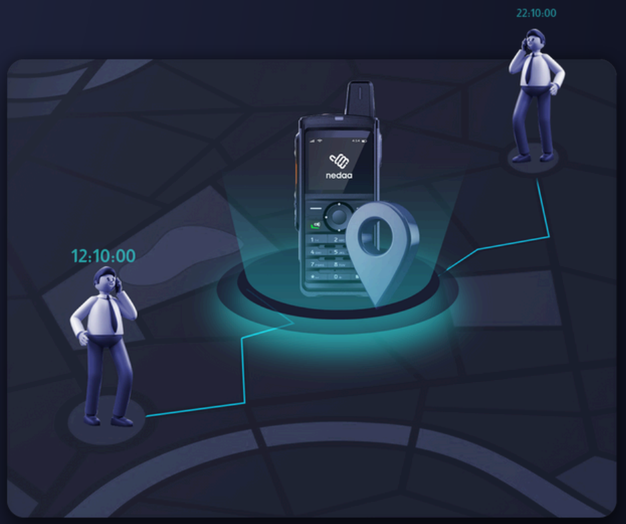
Platform



System **capabilities**

An integrated system to manage your operations professionally.

STANDARD REPORTS

Reports are issued periodically dedicated to analyzing data and measuring performance indicators for decision makers.

PROFESSIONAL CONTROL PANEL

It provides you with integrated management of your operations with ease

DEPARTMENT OF PERSONNEL AFFAIRS

Follow up on the workflow of individuals, determine the locations of devices, and receive and deliver them to locations

REPORTS MANAGEMENT

Receiving reports and complaints and referring them to specialists, or directing the person making the report and providing assistance, or sending the closest person to the location of the report.

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Characteristics of Operating Rooms

Devices

The ability to know the status of the device and the messages sent to it. related to the operations performed.

Calls

Follow up on communications that occur between individuals. Possibility to review recorded calls for up to six months.

Groups

Create special groups for devices, allocate them, and grant permissions.

Follow-up

Determine the geographical location of devices and their path. And follow up on the entry and exit times of individuals to the .specified area

communication

Being able to communicate with various devices for various communications, whether visual, audio, or emergency.

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Packages

List of Features	Pure 130 SAR/m	Pure Plus 150 SAR/m	Pro 250 SAR/m	Pro Plus 450 SAR/m
Optional either PTT Radio Mode or PTT standard	✓	✓	✓	✓
PTT 1-1	✓	✓	✓	✓
Group PTT	✓	✓	✓	✓
Group	Unlimited	Unlimited	Unlimited	Unlimited
User per Group	Unlimited	Unlimited	Unlimited	Unlimited
Broadcast	✓	✓	✓	✓
LATE Join, Region	✓	✓	✓	✓
presence	✓	✓	✓	✓
Priority Scanning	✓	✓	✓	✓
Instant Personal Alert	✓	✓	✓	✓
Pre-emption	✓	✓	✓	✓
Multimedia 1-1 and Group	✓	✓	✓	✓
Voice Message 1-1 and Group	✓	✓	✓	✓
Share Location	✓	✓	✓	✓
Geo - fencing	✓	✓	✓	✓
Text 1-1 and Group	×	250	1000	2000
Monitor users location from MAP & create Quick group from thr MAP	×	✓	✓	✓
User Check & enable / disable (Radio Mode Only)	×	✓	✓	✓
Emergency Call	✓	✓	✓	✓
Voice	×	250	1000	2000
Data (GB)	×	5 GB	15 GB	Unlimited
Technical support 24/7	✓	✓	✓	✓
Default Admin Optional either Admin, or Admin +User	✓	✓	✓	✓

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Devices

PNC380 Device

Wireless Basic

Specifications

1- Battery Capacity: 4000 mAh.
2- Memory: RAM: 1GB, ROM: 8GB.
3- 1 Nano SIM card slot.
4- Supports 2G,3G,4G.
5- Drop-proof 1.2 M.
6- 5 MP rear camera.
7- Supports flash.
8- Supports calling.
9- PNC380 Pro: NFC Supported
10- USB charger port.
11- Dimensions(H×W×D) mm 145.1x 60 X 26.1mm.
12- Weight: 208g.

PNC360S Device

Wireless Basic

Specifications

1- Small size and light weight.
2- Battery Capacity: 4000 mAh.
3- Speaker Power 2W.
4- Memory: RAM: 1GB, ROM: 8GB.
5- 1 Nano SIM card slot.
6- Charging port: Type-C.
7- Supports 2G,3G,4G.
8- Drop-proof 1.2 M.
9- Dimensions (H x W x D) 104mmx54.6mmx26.5mm.
10- Weight About 190g.

PNC560 Device

Smart Wireless

Specifications

1- Battery Capacity: 5,040 mAh.
2- Memory: RAM-4 GB, ROM-64 GB.
3- 2 Nano SIM card slot.
4- Supports 2G,3G,4G,5G.
5- Camera: Front: 8 MP, Rear: 48 MP*and 8 MP.
6- Charging port: Type-C.
7- Speaker Power 3W.
8- Supports calling.
9- NFC Supported.
10- Drop-proof 1.5 M.
11- Dimensions(H×W×D) 166.6 x 77.1 x 13mm.
12- Weight About 270g.

PNC460U Device

Smart Wireless

Specifications

1- Battery size: 4,580 mAh
2- Space: 6GB RAM + 128GB ROM.
3- Number of slides (2).
4- Supports 2G, 3G, 4G, 5G.
5- Supports a rear camera with a resolution of: 50 MP; Front: 8 MP.
6- Type-c charger port.
7- Speaker power 3W.
8- Supports communication.
9- Supports NFC feature.
10- Resistance to falling to a distance of 1.5.
11-Dimensions: 164×77×23mm.
12-Weight: 337 grams.

VM750D Device

Wireless smart camera

Specifications

1- Battery Capacity: 3500 mAh.
2- USB charger port.
3- Drop-proof 2 M.
4- Supports night vision at a distance of up to 10m.
5- Camera 40MP.
6- Dimensions (H×W×D) mm 116x61x26mm.
7- Weight 210g .

VM780 pro Device

Wireless smart camera

Specifications

1- Battery size 3500mAh.
2- USB charger port.
3- Fall resistance 2M.
4- Supports night vision at a distance of up to 10m.
5- A camera with a resolution of more than 16 MP
6- Dimensions: length 116 mm, width 61 mm, thickness 26 mm.
7-Weight: 205 grams.
8- Supports NFC
9- A flexible camera that rotates up to 216°
10 - supports 3G, 4 G
11 - Number of SIM cards: 1 SIM
12 - Sound power 2 w

VM580D Device

Wireless smart camera

Specifications

1- Battery size 3000mAh.
2- Supports 2G, 3G.
3- Speaker power 1W.
4- USB charger port.
5- Fall resistance 2M.
6- Supports night vision at a distance of up to 10m.
7- Storage space: 16GB, 32GB, 64GB, 128GB.
8- 16MP camera.
10- Dimensions: length 94 mm, width 63 mm, thickness 20 mm.
11-Weight: 172 grams.

MNC360 Device

AV radios

Specifications

1- Memory: RAM 1GB, ROM 8GB.

2- 2 Nano SIM card slot.

3- Support 2G,3G,4G.

4- Support NFC .

5- Speaker Power 8W.

6- OS: Android 7.1.

7- Dimensions (H×W×D) 170mmx66mmx39.3mm.

8- Weight About 300g .

9- The external storage card supports up to 128 GB.

Accessories

Characteristic

PNC360S & PNC380

Wireless PTT

PNC380 CH20L17 Dual pocket charger

Earphone

PNC560

Tempered Glass

Earphone

Wireless Remote Speaker Microphone

VM580D VM780 VM750D

Multi- Unit Charger

Earset

Nylon Carrying Case

Belt clip

Battery

helmet

MNC360

BT Earpiece

Handheld Microphone (IP54)

GPS magnetic mount antenna (GPS04)

LTE Antenna for single sim

Competitive advantages

After sales service

Includes 24/7 technical support, immediate maintenance, training, and replacement devices

Stable network

Preferring the best network in the area of use and connecting to it to ensure the stability of the network quality

Various packages

Packages have been prepared with varying features and customized prices to suit different businesses.

Nedaa application

The Nedaa application was developed to work on all devices such as PTT devices, PC, and Smart phone

Hardware quality

We work to provide modern, high-quality PTT devices through reputable companies

Operations rooms

We provide our customers with integrated solutions for operating rooms and their integration with security systems in a professional manner

After-sales services

introduction :

At Nedaa, we are keen to provide distinguished service to our customers by giving them a unique experience. Therefore, we believe that development in after-sales services and investment in customer satisfaction is what gives the real value in providing the best experience to our customers and gaining their loyalty.

Service features

SLA agreement

This agreement is granted to the customer to inform him of the level of service provided throughout the contract period, and includes response time, the mechanism for resolving problems and filing reports, the escalation mechanism, and direct communication information with officials.

Free maintenance

Nedaa provides certified device maintenance centers free of charge to its customers throughout the subscription period, while providing an alternative device when the device requires maintenance for more than 24 hours.

Regular inspection visits

Regular appointments are scheduled to visit customers by the after-sales service department to inspect the quality of service and identify any difficulties that customers may face in order to deal with them and resolve them proactively.

Comprehensive warranty

Nedaa grants a comprehensive warranty on its devices against manufacturing defects or operating problems during the contract period.

Free additional hardware

Nedaa grants free spare devices to every customer (two devices for every 100 devices)

Technical support 7/24

Nedaa provides high-speed support to its customers seven days a week to implement all requests and handle complaints professionally through multiple communication channels such as email supportptt@nedaa.sa, or the unified number 920015111 for the communications and chat center on WhatsApp.

Training and knowledge transfer

Nedaa provides comprehensive training to users to deal with Nedaa devices and systems, and gives continuous guidance to customers on the best use of devices and systems.

Target Business Sectors

Schools and universities

Airport employees

Event organizers

Logisticks company

Ports employees

Hospital emergency department staff

Security companies

Success

Partners

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